

Management Systems International (MSI)



A TETRA TECH COMPANY

Contract Number: D17PC00110

Functional Area Number 1

- **Performance Monitoring:** MSI has been a leader since 1990 in the design, implementation and capacity building for effective performance monitoring, with a focus on results frameworks, performance indicators, performance management plans (PMPs), data quality assessments (DQAs), data management systems, and related evaluation strategies to gauge progress towards results at midterm and achievements against expectations at project end. MSI has worked closely with eight U.S. Government (USG) clients to set up complete monitoring systems and databases to track performance.
- **Data Collection:** With more than 25 years of experience implementing primary and secondary data collection and analyses, and training USG professionals in these methods and techniques, MSI has developed field-tested tools for data collection, ranging from quantitative to qualitative surveys, assessments, market surveys, questionnaires, interview protocols, as well as in-house guidance on sample size and selection and data cleaning and analysis plans.
- **Evaluation:** MSI has extensive experience in all types of evaluation design, covering programs, projects, processes, service delivery, large scale multi-country initiatives and meta-evaluations that respond to questions related to performance, effectiveness, efficiency, perceptions, impact and sustainability, and including experimental/quasi-experimental designs with intervention and control groups and randomized evaluations.
- **Research:** For over 30 years, MSI has been providing country and sector assessments; economic analysis of data; beneficiary analysis; meta-analyses and highly specialized assignments on topics like countering violent extremism (CVE) to DOS, USAID and other clients. MSI has overseen research initiatives across multiple sectors, ranging from conflict resolution to trade to gender.
- **Training:** MSI is known in the international development field for premier training services across a range of technical issues including performance monitoring, performance and impact evaluations, project management and design, results-based planning and management, conflict and fragility and strategic communications.

About MSI

- Decades of international experience in performance evaluation and monitoring for multiple USG agencies and other international organizations. Deep experience in managing global-scope projects means task order staff with experience managing multiple priorities.
- Small business partners include Overseas Strategic Consulting, LTD.

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Contract Number: D17PC00462

Functional Area Number 4

- **Program/Project/Process Design:** MSI was at the forefront of logical framework development. We have authored guidance and how-to manuals and trained U.S. Government (USG) agencies and their implementing partners (IPs) on data-driven program and project design, including developing theories of change, results frameworks and related metrics, associated performance monitoring mechanisms and evaluation designs.

MSI carried out a full process analysis assessment of the Middle East Partnership Initiative's (MEPI) large-scale local grants program, ranging from Washington-based strategic planning to actual award of local grants in 15 different Middle East and North Africa (MENA) countries. We also provided recommendations on how to remove bottlenecks and streamline administrative steps. MSI's sister company, CES, has provided analytical support to the National Nuclear Security Agency's Office of Non-proliferation and Arms Control (NPAC) since 2014. This support includes providing technical assistance and guidance in strategic and program planning and non-proliferation policy to the NPAC offices of safeguards and security, nuclear controls, and nuclear verification and non-proliferation policy.

- **Data Collection:** MSI is experienced in designing data collection mechanisms that are acutely sensitive to this complexity and overseeing data collection remotely when high security risks exist using tools to help us ensure the collected data are valid.
- **Data Analysis:** MSI has strong internal capacity to carry out complex statistical analysis including multivariate analysis, as well as standard analysis of cross tabs, trends, frequencies, dispersion, time series and content analysis. MSI has its own GIS mapping unit and utilizes Stata, SAS, SPSS, NVivo, Tableau and Atlas.ti for its analytics.
- **Evaluation:** MSI has extensive experience in all types of evaluation design. Our evaluation experience covers programs, projects, processes, service delivery, large scale multi-country initiatives and meta-evaluations that respond to questions on performance, effectiveness, efficiency, perceptions, impact and sustainability. We provide experimental/quasi-experimental designs with intervention and control groups and randomized evaluations.
- **Research:** For over 30 years, MSI has been providing country and sector assessments, economic analysis of data, beneficiary analysis, meta-analyses and highly-specialized assignments on topics like countering violent extremism (CVE) to the U.S. Department of State (DOS), USAID and other clients.

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Management Systems International (MSI)



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Contract Number: D17PC00483

Functional Area Number 5

- **Program/Project/Process Design:** MSI was at the forefront of logical framework development. We have authored guidance and how-to manuals and trained U.S. Government (USG) agencies and their implementing partners (IPs) on data-driven program and project design, including developing theories of change, results frameworks and related metrics, associated performance monitoring mechanisms and evaluation designs.
- **Data Collection:** With more than 25 years of experience implementing primary and secondary data collection and analyses and training USG professionals in these methods and techniques, MSI has developed field-tested tools for data collection, ranging from quantitative to qualitative surveys, assessments, market surveys, questionnaires, interview protocols, as well as in-house guidance on sample size and selection and data cleaning and analysis plans.
- **Evaluation:** MSI has extensive experience in all types of evaluation design. Our evaluation experience covers programs, projects, processes, service delivery, large scale multi-country initiatives and meta-evaluations that respond to questions on performance, effectiveness, efficiency, perceptions, impact and sustainability. We provide experimental/quasi-experimental designs with intervention and control groups and randomized evaluations.
- **Research:** For over 30 years, MSI has been providing country and sector assessment, economic analysis of data, beneficiary analysis, meta-analyses and highly-specialized assignments on topics like countering violent extremism (CVE) to the U.S. Department of State (DOS), USAID and other clients.
- **Capacity Building:** MSI has a longstanding reputation for building USG and local partner staff capacity to support Managing for Results, focusing on a coaching and mentoring process and opportunities to share experiences through communities of practice.

About MSI

- Decades of international experience in performance evaluation and monitoring for multiple USG agencies and other international organizations. Deep experience in managing global-scope projects means task order staff with experience managing multiple priorities.
- Small business partners include IOS Partners, Inc., and Overseas Strategic Consulting, LTD.

Management Systems International (MSI)



A TETRA TECH COMPANY

Contract Number: D17PC00485

Functional Area Number 7

- **Program/Project/Process Design:** MSI was at the forefront of logical framework development. We have authored guidance and how-to manuals and trained U.S. Government (USG) agencies and their implementing partners (IPs) on data-driven program and project design, including developing theories of change, results frameworks and related metrics, associated performance monitoring mechanisms and evaluation designs.
- **Performance Monitoring:** MSI has been a leader for 35 years in design, implementation, and capacity building for effective performance monitoring, with a focus on results frameworks, performance indicators, performance management plans (PMPs), data quality assessments (DQAs), data management systems and related evaluation strategies to gauge progress towards results.
- **Data Collection:** With more than 25 years of experience implementing primary and secondary data collection and analyses, and training USG professionals in these methods and techniques, MSI has developed field-tested tools for data collection, ranging from quantitative to qualitative surveys, assessments, market surveys, questionnaires, interview protocols, as well as in-house guidance on sample size and selection and data cleaning and analysis plans.
- **Evaluation:** MSI has extensive experience in all types of evaluation design. Our evaluation experience covers programs, projects, processes, service delivery, large scale multi-country initiatives and meta-evaluations that respond to questions on performance, effectiveness, efficiency, perceptions, impact and sustainability. We provide experimental/quasi-experimental designs with intervention and control groups and randomized evaluations.
- **Research:** For over 30 years, MSI has been providing country and sector assessments, economic analysis of data, beneficiary analysis, meta-analyses and highly-specialized assignments on topics like countering violent extremism (CVE) to DOS, USAID and other clients.
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